

Polk County Fire Chiefs Association

Resolution Title: Automatic Dispatching of EMS and Fire Resources

Resolution Date: 2009-04-13

WHEREAS, EMS and Fire incidents occur that require responses from agencies to protect life and property;
and

WHEREAS, in some cases an EMS or Fire responder may not be readily available to respond or make requests
for additional resources; and

WHEREAS, the communications center may be receiving detailed information from 911 callers and can
estimate the potential impact to lives and property; and

WHEREAS, the communications center can utilize the jurisdictions neighboring mutual aid arrangements or
TEAMS cards to determine mutual aid resources; therefore, be it

RESOLVED, in the absence of a readily available EMS or Fire responder from the jurisdiction, the
communications center should utilize prudent judgment to activate neighboring mutual aid or activation of
TEAMS cards (for significant EMS or Fire events) to dispatch the appropriate number of resources based on the
information gathered from 911 callers; and be it further

RESOLVED, the communications center should fill to the appropriate alarm level on the TEAMS cards
automatically and without delay and should notify the first responding unit from the jurisdiction of the actions
taken.

Approved by the Polk County Fire Chiefs Association on April 13th, 2009.

President

Polk County Fire Chiefs Association